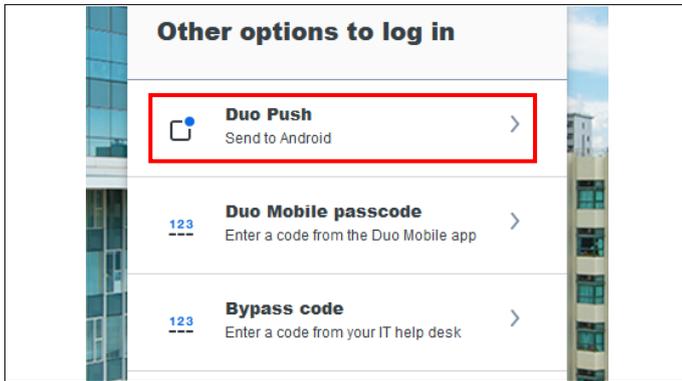
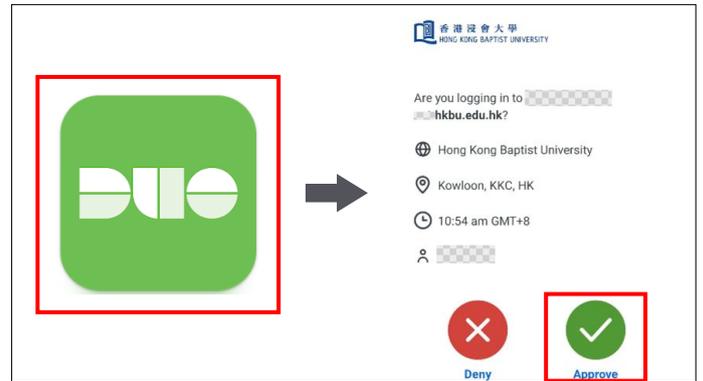


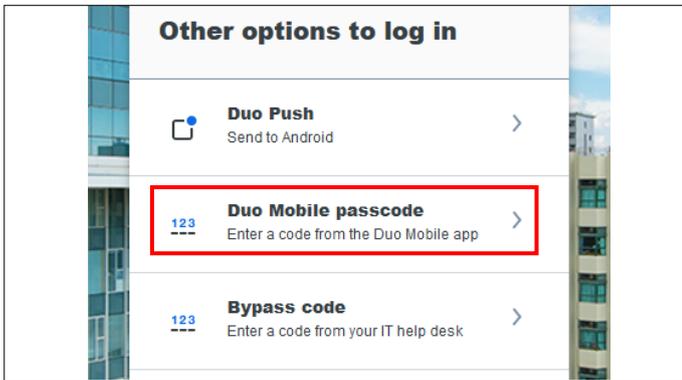
## Authentication Methods - Duo Push or Passcode



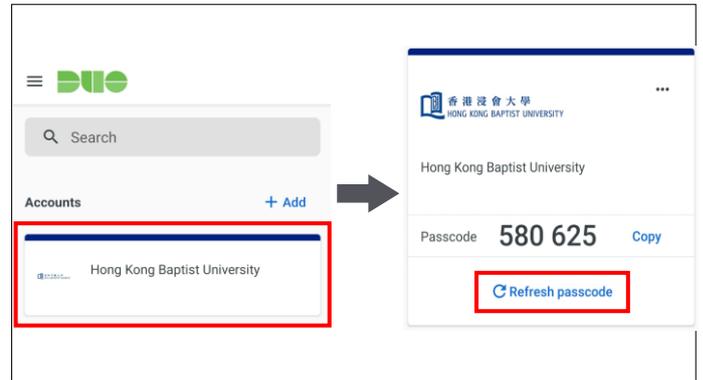
**A Duo Push**  
Click 'Duo Push' if your mobile device has the Internet access.



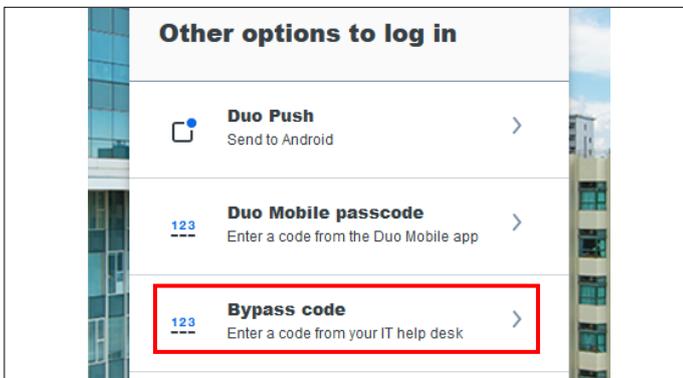
i) Go to Duo Mobile app on your registered device.  
ii) Click 'Approve' to confirm the access.



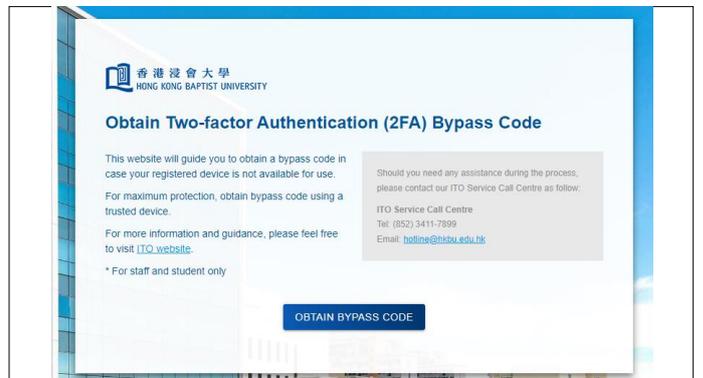
**B Duo Mobile Passcode**  
Click 'Duo Mobile passcode' when your registered device have no Internet access.



i) Go to Duo Mobile app on your registered device.  
ii) Open your Duo Mobile app. Tap on the account name. You will see a passcode generated.  
iii) Input the generated passcode on the login screen



**C Bypass Code**  
Click 'Bypass code' when you cannot receive Duo Push message and do not have any passcode on hand (say, you forget to bring your phone, phone out of battery, cannot install DUO apps ... etc)



i) Follow on-screen instructions to obtain Bypass Code.  
ii) Input the Bypass code on the login screen.

Refer to ITO MFA webpage for more details.