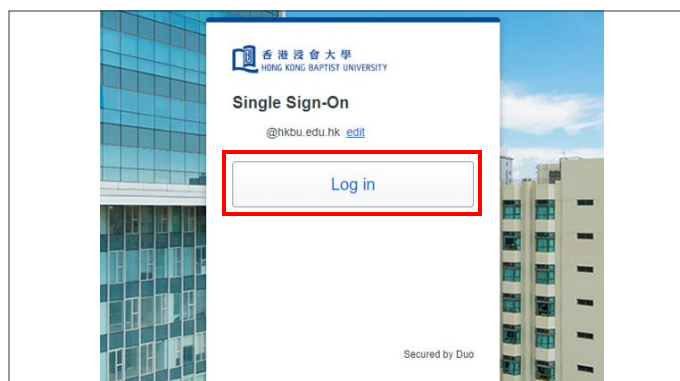


Remove Your Registered Device

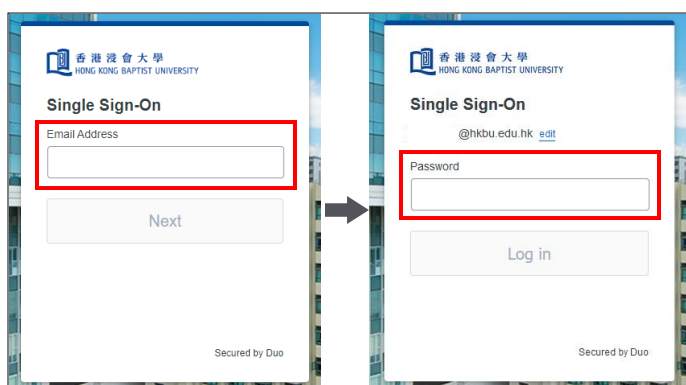
Go to DUO Self-Service Portal (SSP):

<https://hkbu.login.duosecurity.com/devices>

1 Go to DUO Self-Service Portal (SSP) with the link above.

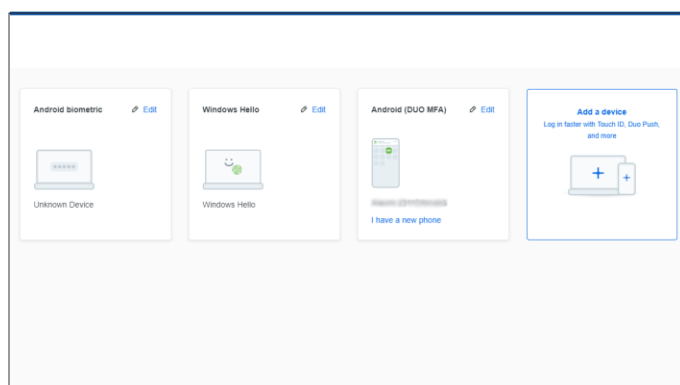


2a If you are using a device registered for Passwordless, you will see the screen above. Click '**Log in**' and follow on-screen instructions to continue.

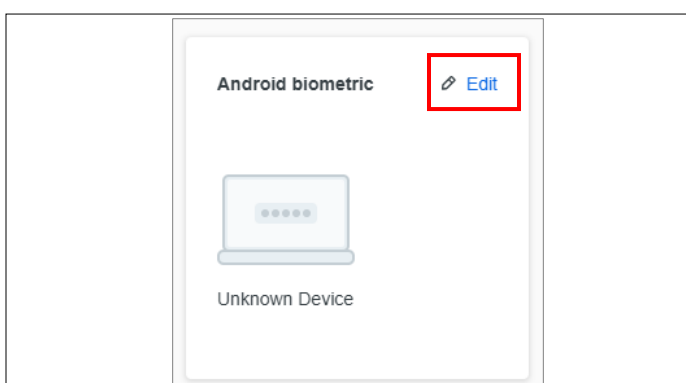


2b If you are using a device not yet registered for Passwordless, you will see the screen above.

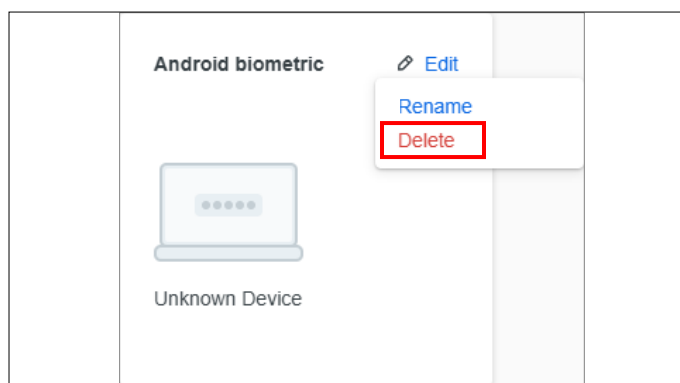
Enter your **HKBU Email Address** and **Password** (on the NEXT page). Then follow on-screen instructions to continue.



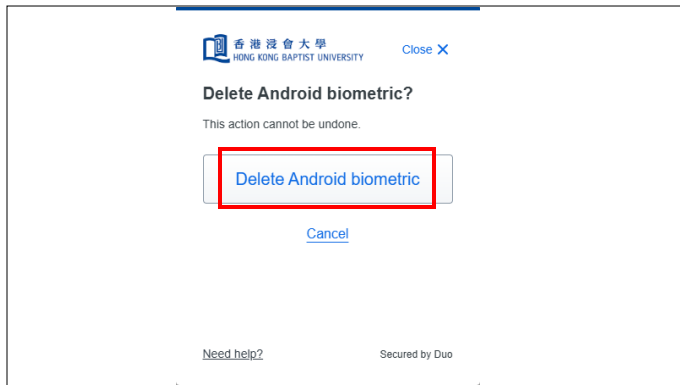
3 You will see all registered devices associated with your account after login the Duo Self-Service Portal.



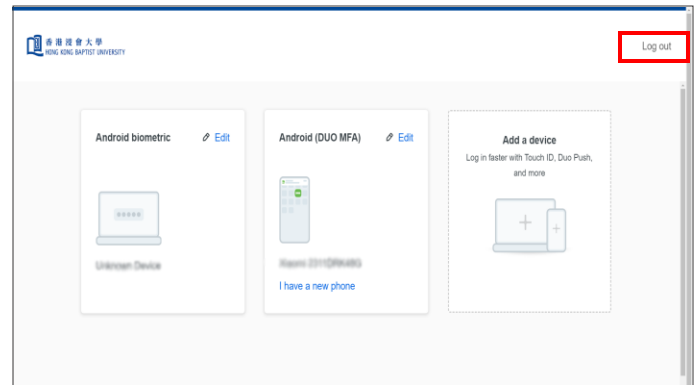
4 Click '**Edit**' on the top right corner of the registered device you want to remove.



5 Click '**Delete**' under '**Edit**' button.



6 You will be asked to verify the device to be removed, then click '**Delete (device name)**' to confirm.



7 The device is removed. Click '**Log out**' to exit the Duo Self-Service Portal.