

Forgotten or Reset Password of the Encrypted USB Drive

REMINDER Please always backup your data on the drive before performing encryption.

Office of

資訊科技處

Information Technology



You must use your office PC. Plug in the encrypted USB drive. Right-click on the Endpoint Encryption tray icon.



Select the drive from the list. Click 'Configure'.





Click 'Removable Media Encryption'.

Configure ESET Endpoint Encryption Go	
Drive H: (Removable Disk)	
Enable ESET Endpoint Encryption Go	
Enter a password	
•••••	
Confirm the password	
••••••	
Show Typing	
Password Policy - hover for details	



Set a new password according to the password policy, i.e. Password length minimum is 8, must contain uppercase A-Z, lowercase a-z, numbers 0-9 and symbols.

Enter a password
•••••
Confirm the password
••••••
Show Typing
Password Policy - hover for details
Disable ESET Endpoint Encryption Go after
5 password attempts
To change the ESET Endpoint Encryption Go
and dick Change.
Click 'Change'.

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	ESET Endpoint Encryption Go password has been changed.
6	ESET Endpoint Encryption Go password for Drive H: (Removable Disk)
ESET Endpo	int Encryption for Removable Media



The password has been reset. Click 'OK'. Refer to https://ito.hkbu.edu.hk/usbe/ for more details.