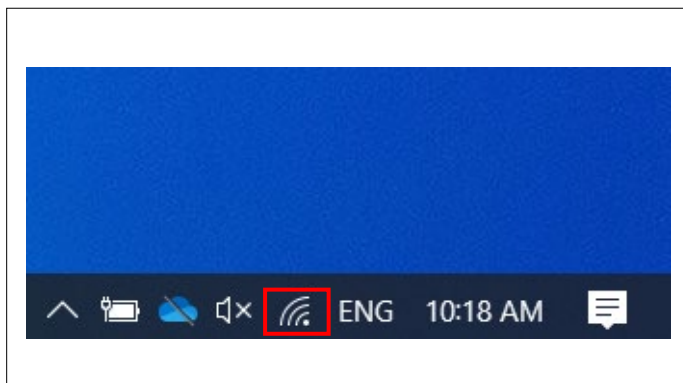



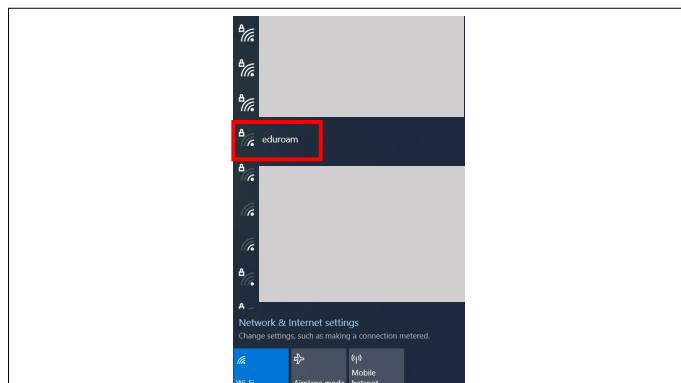
Set Up and Manage Off Campus Wi-Fi on Windows Device

- A. Connect to Universities via CSL / Universities via Y5ZONE / eduroam Wi-Fi
- B. Forget Universities via CSL / Universities via Y5ZONE / eduroam Wi-Fi
- C. Disable Random Hardware Addresses

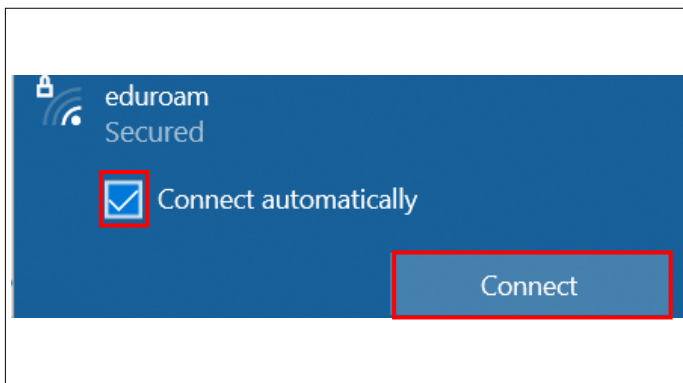
A. Connect Universities via CSL / Universities via Y5ZONE / eduroam



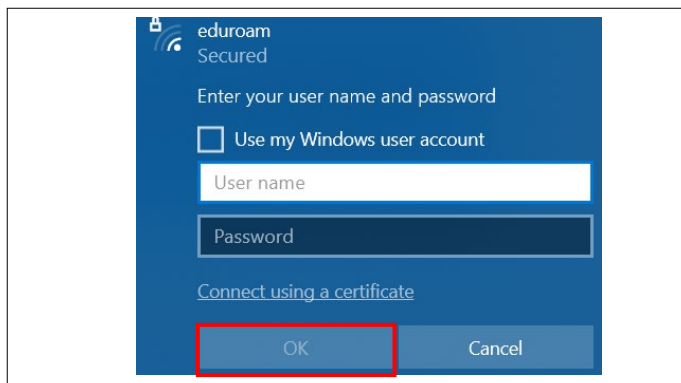
1 Click the Wi-Fi icon  in the bottom right corner of the taskbar.



2 Select either '**Universities via CSL**', '**Universities via Y5ZONE**' or '**eduroam**' Wi-Fi to connect.



3 Check the '**Connect automatically**' box and click '**Connect**'.

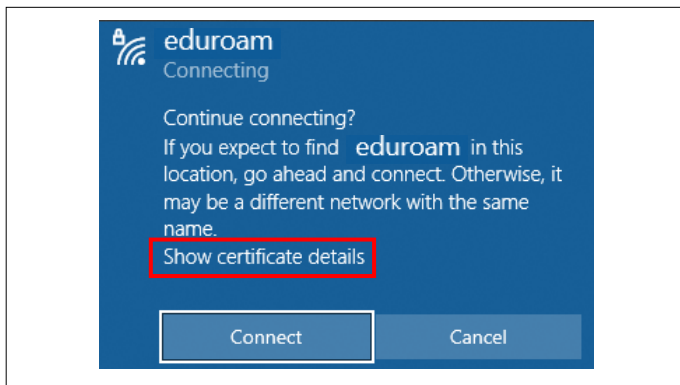


4 Enter your **HKBU email address** as the username and your password to login, then click '**OK**'.

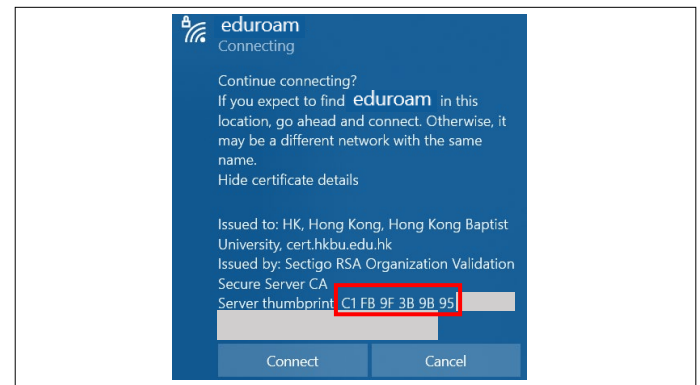
Email format:

Staff:
SSOid@hkbu.edu.hk

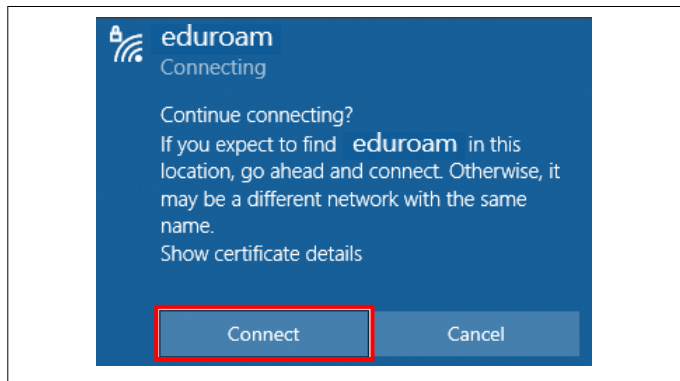
Student:
StudentNumber@life.hkbu.edu.hk



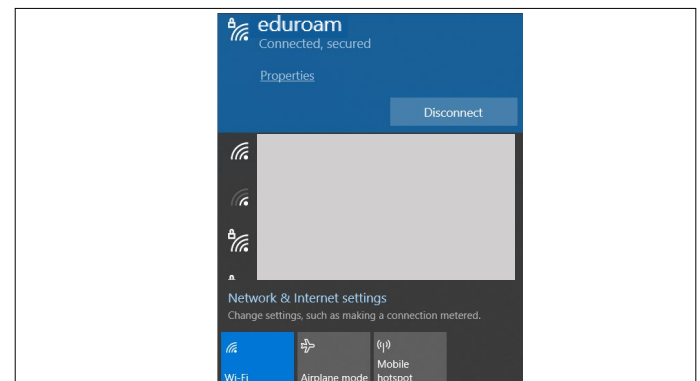
5 Click '**Show certificate details**' before connecting to the Wi-Fi.



6 Validate the Server thumbprint starting with **C1 FB 9F 3B 9B 95**.




7 If the certificate information matches, click '**Connect**' to proceed to Step 8. Otherwise, stop the connection process immediately and report the issue to hotline@hkbu.edu.hk.

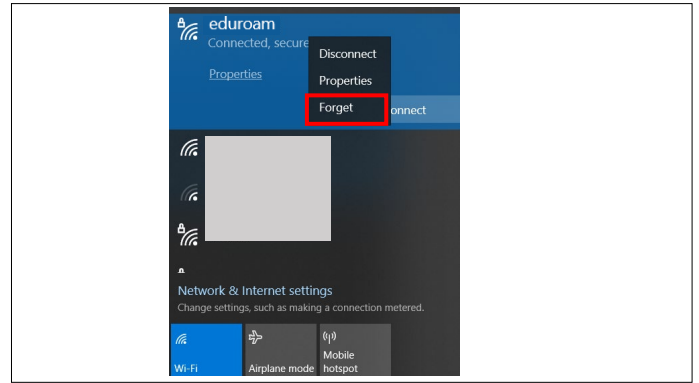


8 The **Universities via CSL, Universities via Y5ZONE** or **eduroam** Wi-Fi will then be connected successfully.

B. Forget Universities via CSL / Universities via Y5ZONE / eduroam



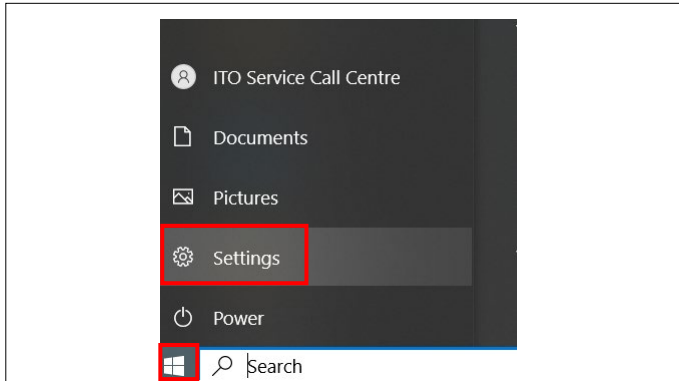
1 Click the Wi-Fi icon  in the bottom right corner of the taskbar.



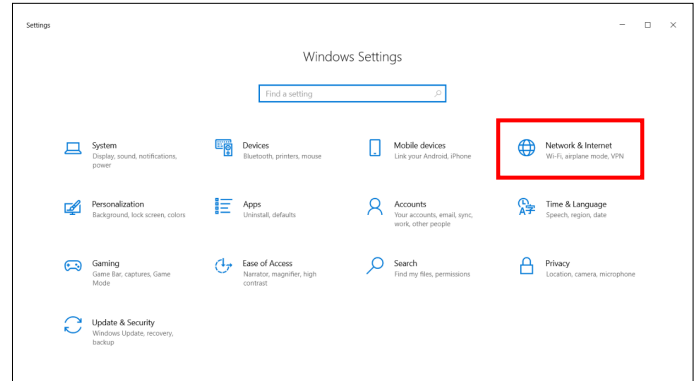
2 Right click the specific Wi-Fi and select '**Forget**' to forget that Wi-Fi.

C. Disable Random Hardware Addresses

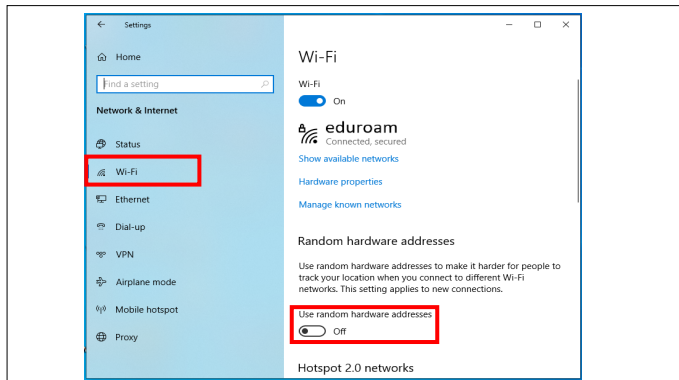
If your device supports the **Random Hardware Addresses** feature, it is recommended to disable it to facilitate user support and network monitoring.



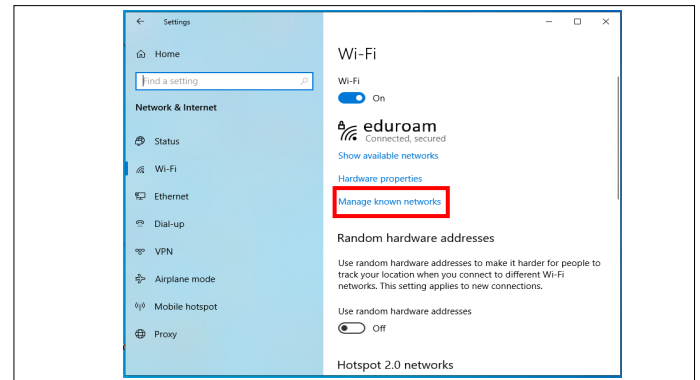
1 Click Start  and select '**Settings**'.



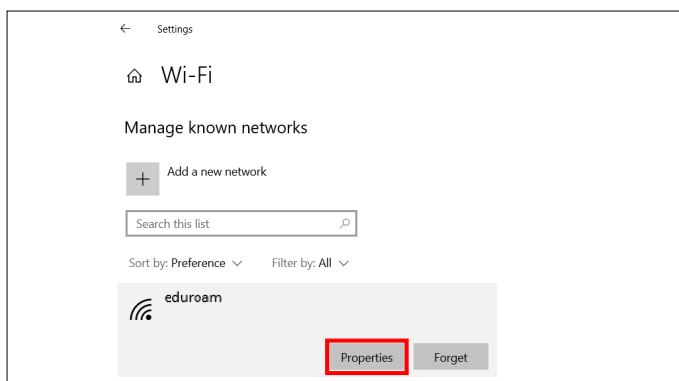
2 Click '**Network & Internet**'.



3 Select '**Wi-Fi**' from the left pane and toggle the **Use random hardware addresses** to **Off**.



4 Click '**Manage known networks**'.



5 Click '**Properties**' next to the Wi-Fi connected.



6 Switch **Use random addresses for this network** to '**Off**'.