香港浸會大學
HONG KONG BAPTIST UNIVERSITY

Briefing Session on Passwordless



(For Student)

Agenda

- **Background**
- **Activate Passwordless for Your SSOid**
- **Passwordless Sign-In Methods**
  - Passkey
  - DUO Mobile
  - Registered Devices
- **Q&A**



Background

What is Passwordless?

- Sign in without the need of a traditional password.
- Support most HKBU systems and platforms.
- Use **Biometric** to sign-in.



Fingerprint Recognition



Facial Recognition

Passwordless Website

Applications Support Passwordless

- BUniPort
- Moodle
- GenAI Platform
- BUHub (New Platform)
- 190+ BUAM applications

Why Passwordless?

- **Enhanced Security**:
  - **Eliminates risks of weak**, reused, or stolen **passwords**.
  - **Reduces the risk of phishing and helps protect your account from unauthorized access**.
- **Faster Sign-In**:
  - Sign in using a **Passkey, DUO Mobile, or Biometrics on Registered Devices**.
- **Easier Access:**
  - **Simplifies the sign-in process for a smoother user experience**.



Which Accounts Support Passwordless Login?



Student Account



Student Society Account

Please note that **Alumni accounts** are not eligible for Passwordless.

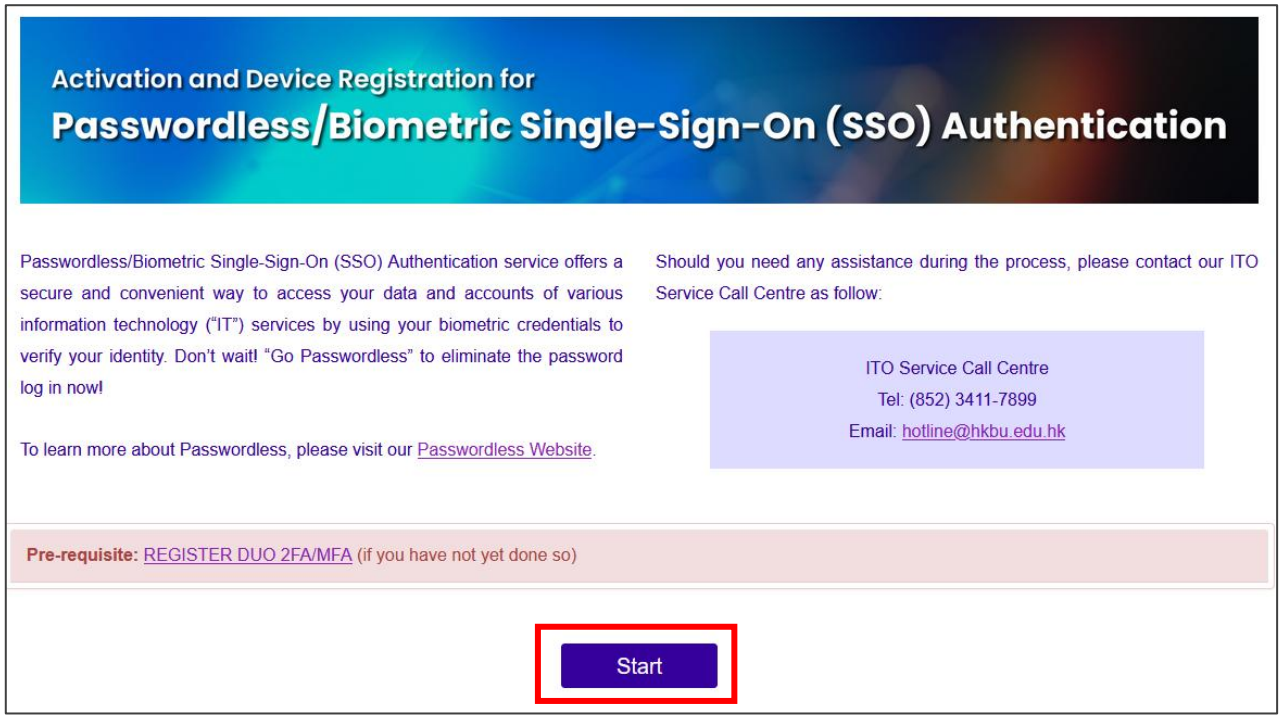


Activate Passwordless for Your SSOid

HKBU

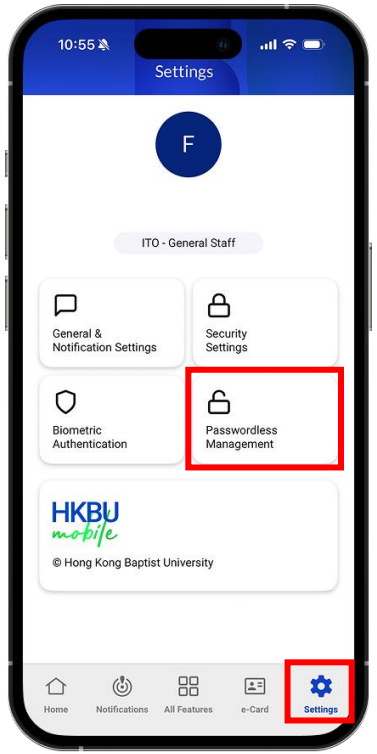
Activate Passwordless

Web

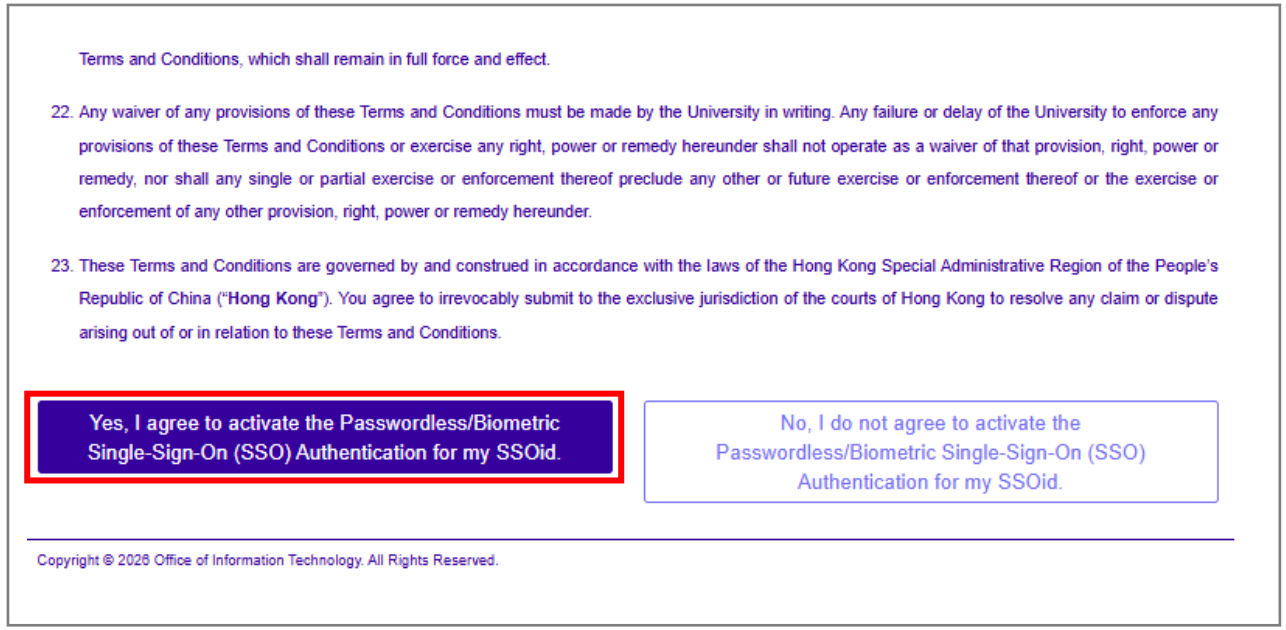


OR

HKBU Mobile



Activate Passwordless (cont.)



Terms and Conditions, which shall remain in full force and effect.

22. Any waiver of any provisions of these Terms and Conditions must be made by the University in writing. Any failure or delay of the University to enforce any provisions of these Terms and Conditions or exercise any right, power or remedy hereunder shall not operate as a waiver of that provision, right, power or remedy, nor shall any single or partial exercise or enforcement thereof preclude any other or future exercise or enforcement thereof or the exercise or enforcement of any other provision, right, power or remedy hereunder.

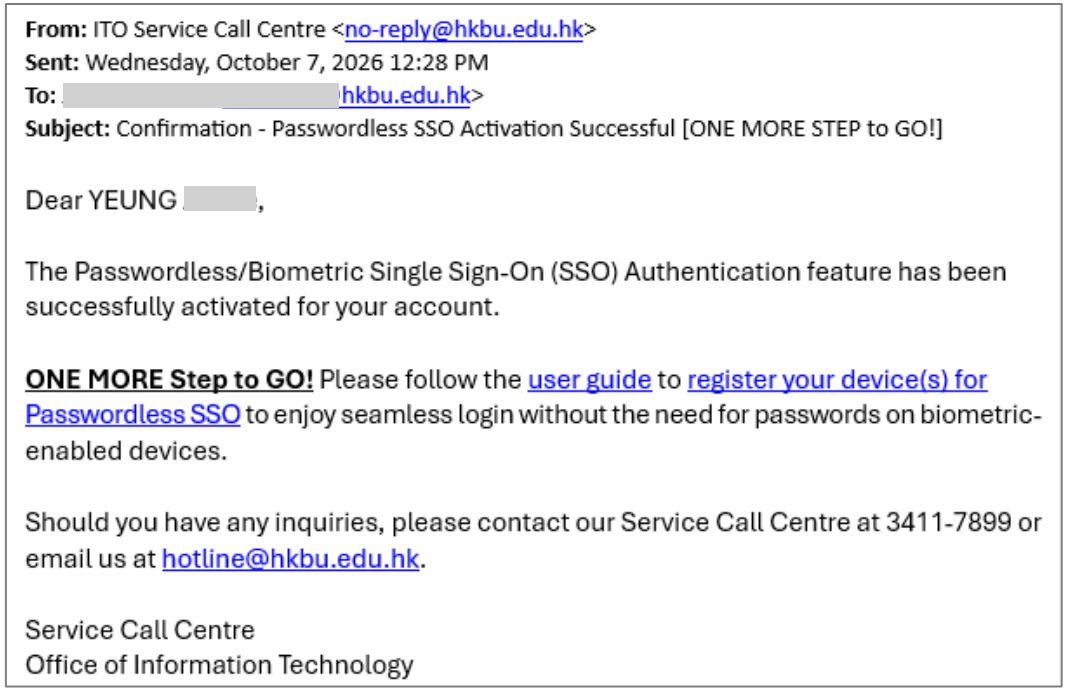
23. These Terms and Conditions are governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region of the People's Republic of China ("**Hong Kong**"). You agree to irrevocably submit to the exclusive jurisdiction of the courts of Hong Kong to resolve any claim or dispute arising out of or in relation to these Terms and Conditions.

Yes, I agree to activate the Passwordless/Biometric Single-Sign-On (SSO) Authentication for my SSOid.

No, I do not agree to activate the Passwordless/Biometric Single-Sign-On (SSO) Authentication for my SSOid.

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Read and agree to the Terms and Conditions to activate Passwordless



From: ITO Service Call Centre <no-reply@hkbu.edu.hk>
Sent: Wednesday, October 7, 2026 12:28 PM
To: [redacted]hkbu.edu.hk>
Subject: Confirmation - Passwordless SSO Activation Successful [ONE MORE STEP to GO!]

Dear YEUNG [redacted],

The Passwordless/Biometric Single Sign-On (SSO) Authentication feature has been successfully activated for your account.

ONE MORE Step to GO! Please follow the user guide to register your device(s) for Passwordless SSO to enjoy seamless login without the need for passwords on biometric-enabled devices.

Should you have any inquiries, please contact our Service Call Centre at 3411-7899 or email us at hotline@hkbu.edu.hk.

Service Call Centre
Office of Information Technology

You will receive a confirmation email once Passwordless has been activated for your account.



Passwordless Sign-In Methods

Passwordless Sign-In Methods

Sign-In Methods	Features
Passkey	• Requires a Bluetooth-enabled PC/laptop and a mobile device registered as a Passkey.
DUO Mobile	• No device registration required. • Password required for first-time sign-in.
Registered Devices	• Register each device individually. • Passwordless sign-in is available only on registered devices.

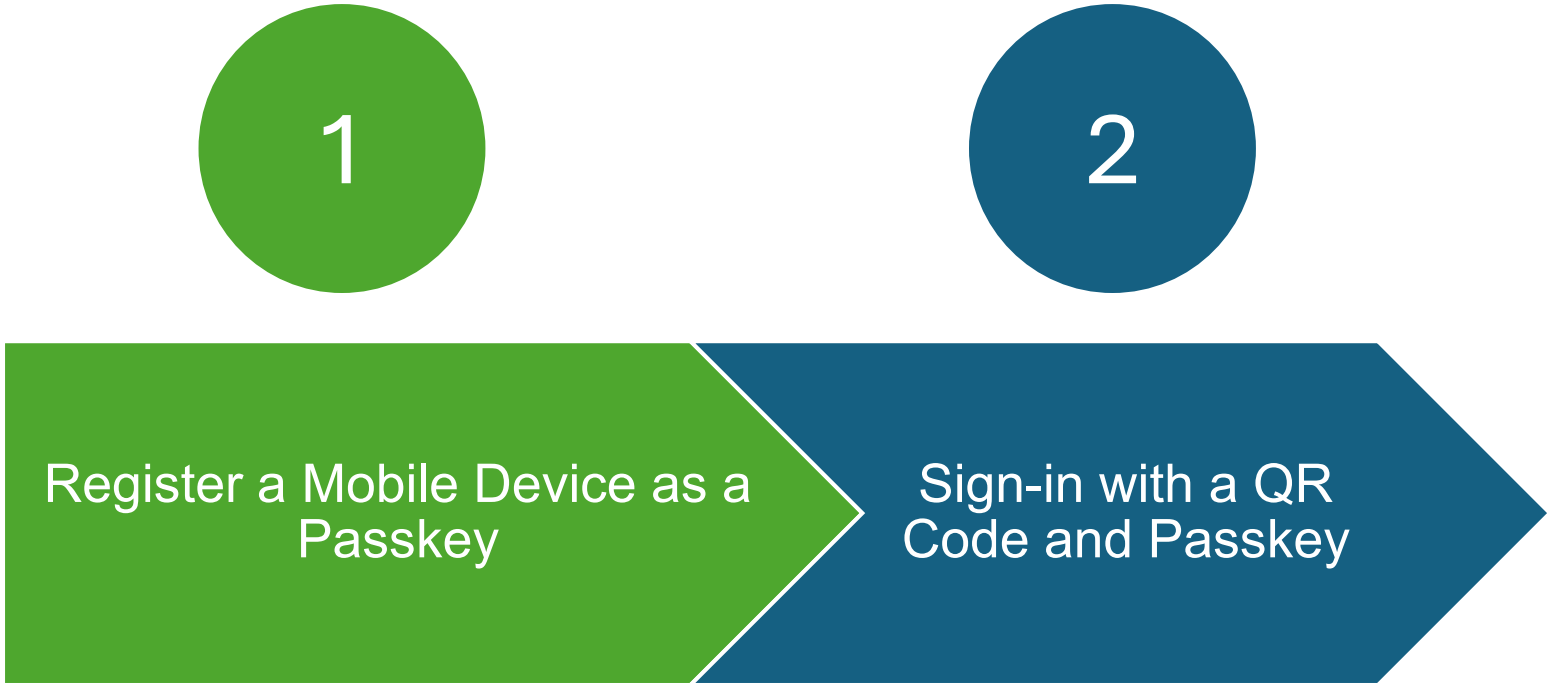
Passwordless Sign-In Using a Passkey



- Passkeys are a **WebAuthn-based credential** that makes sign-in easier and more secure.
- **Bluetooth is required** on both the **sign-in device (PC/laptop)** and the **mobile device**.

Your Mobile Device = Your Key!

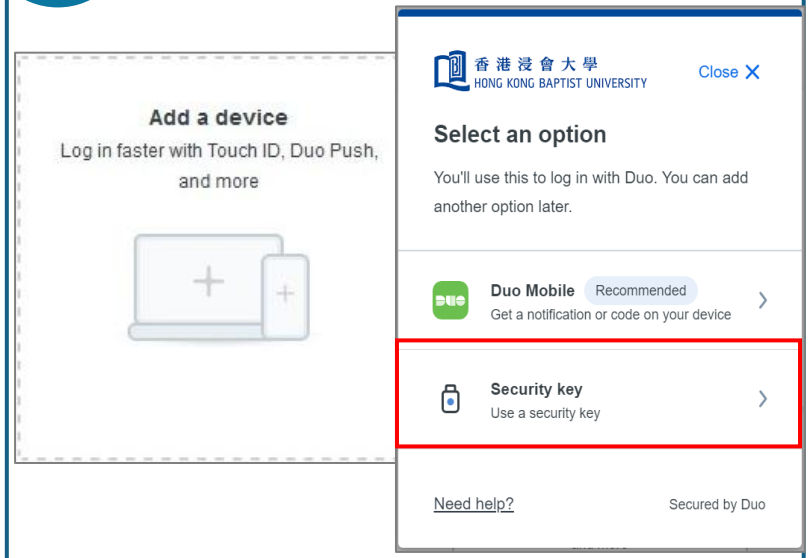
Passwordless Sign-In Using a Passkey



1. Register a Mobile Device as a Passkey

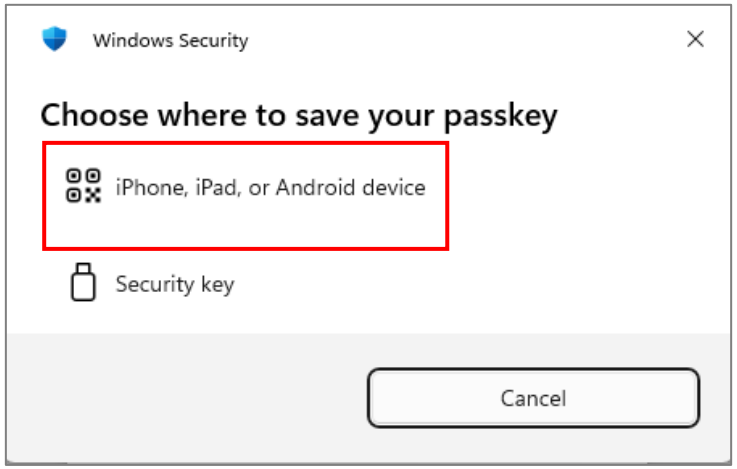
*Bluetooth must be enabled on the sign-in device to display the QR code.

1



Go to **DUO Self-Service Portal** using a **Bluetooth-enabled PC/Laptop**.

2



Select '**iPhone, iPad, or Android device**'.

3



Scan the QR code with your mobile device to register it as a Passkey.

2. Sign-in with a QR Code and Passkey

*Bluetooth must be enabled on the sign-in device to display the QR code.

1



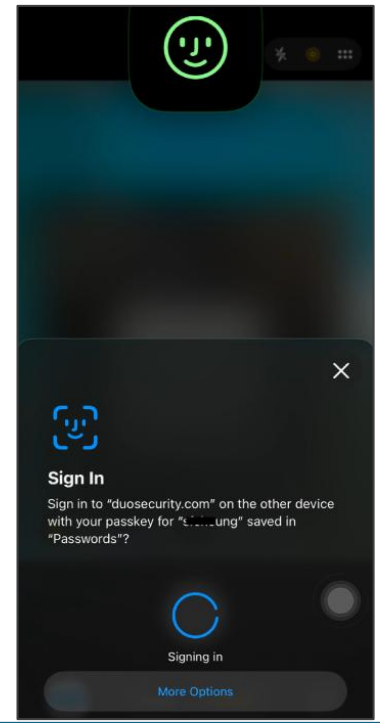
Enter your HKBU email address.

2



Scan the QR code with a device registered as a passkey.

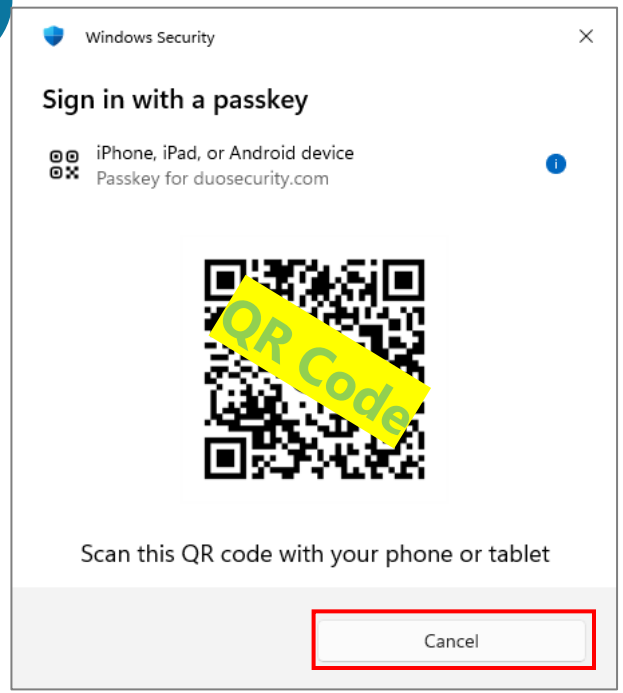
3



Verify with biometric authentication.

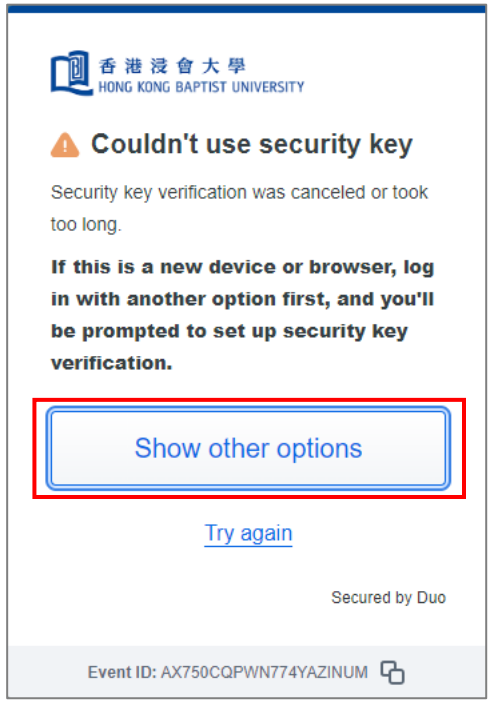
When Your Passkey Device Is Unavailable

1



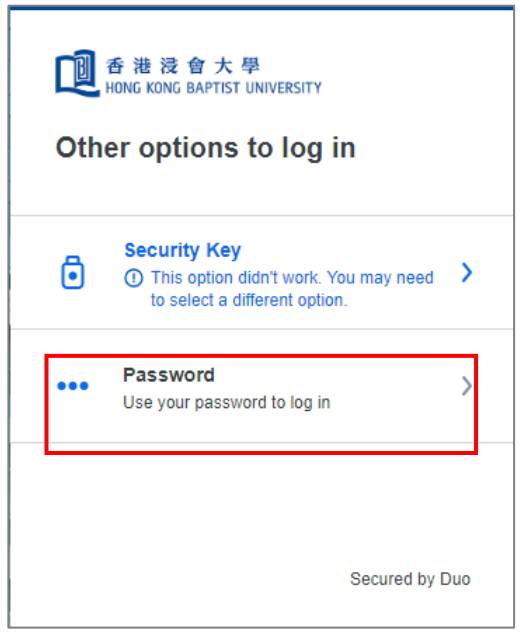
Click '**Cancel**' when QR code appears.

2



Click '**Show other options**'.

3



Select '**Password**' to sign in, then complete DUO authentication.

My PC/Laptop does not support Bluetooth.
Can I still enjoy Passwordless?



Passwordless Sign-In Using DUO Mobile



- **Password required for first-time sign-in**.
- **Use the same device and browser** for future Passwordless sign-ins.
- Signing in from a **different device** or **browser** requires password authentication again.

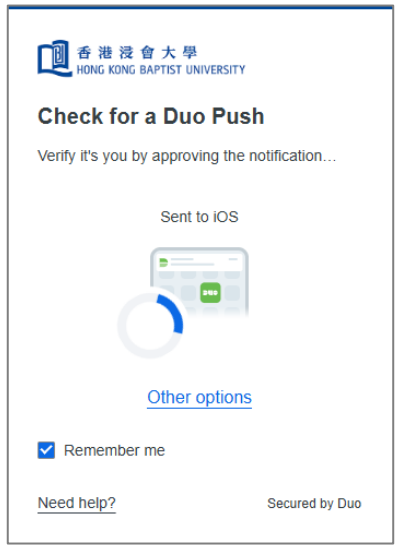
First Time Sign-In Using DUO Mobile

1

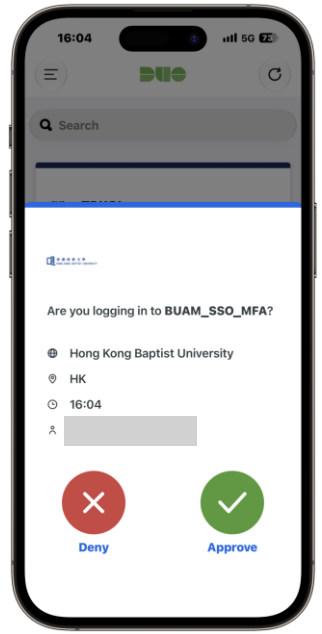


Enter your HKBU Email Address and **Password**.

2



Sign In Device



Mobile Device

Authenticate with **DUO Push**.

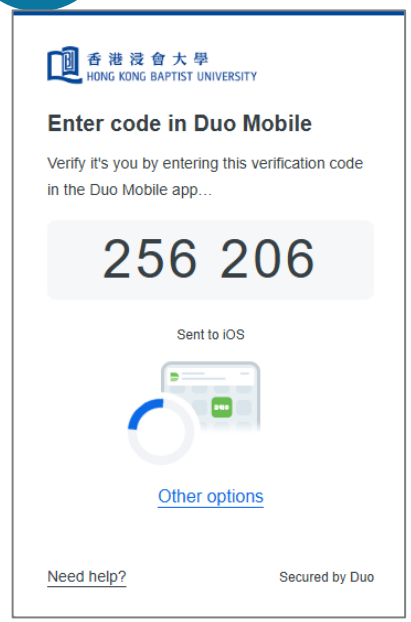
Second Time Sign-In Using DUO Mobile

1

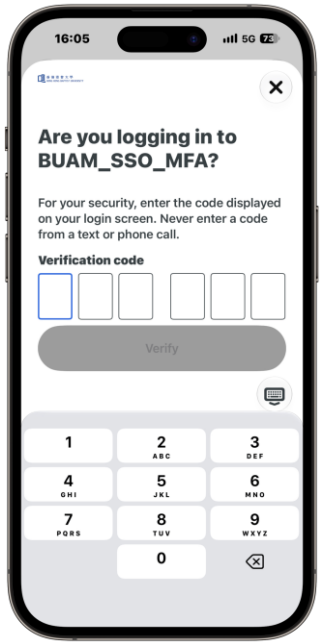


Enter your HKBU Email Address.

2



Sign In Device



Mobile Device

Authenticate with **6 Digits Duo Mobile Passcode**.

3



Click '**Yes, this is my device**' to proceed if you are using your own device.

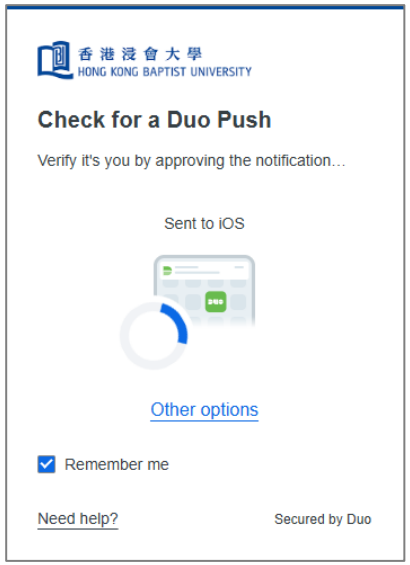
Subsequent Sign-In Using DUO Mobile with Same Device & Browser

1

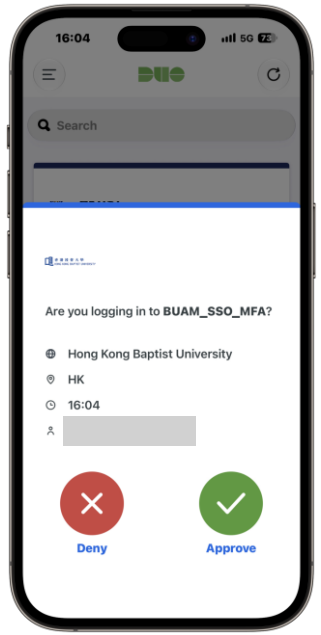


Enter your HKBU Email Address.

2



Sign In Device



Mobile Device

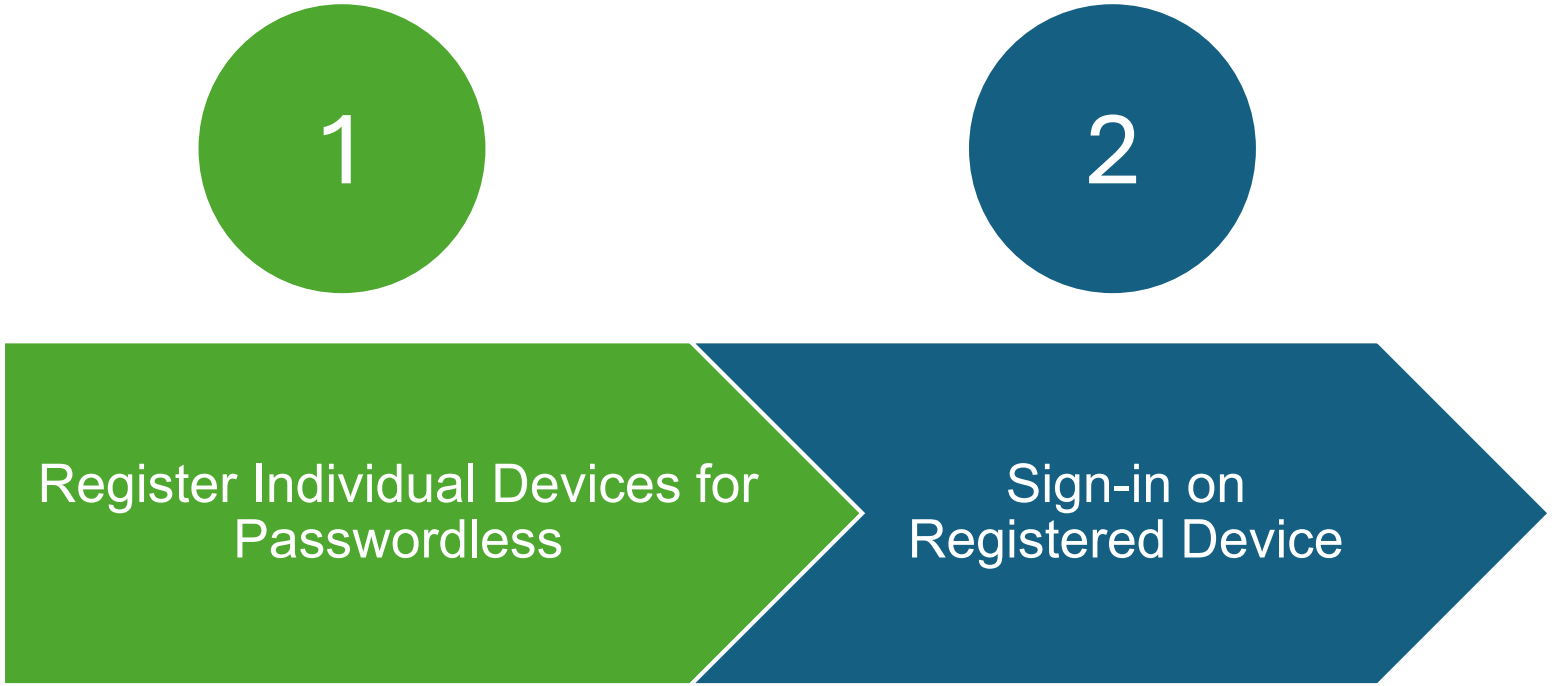
Authenticate with **Duo Push**.

Passwordless Sign-In on Registered Devices



- **Register each device individually for Passwordless.**
- **Only registered devices** can be used for Passwordless sign-in.
- Authenticate using the device's **biometric verification**.

Passwordless Sign-in on Registered Devices



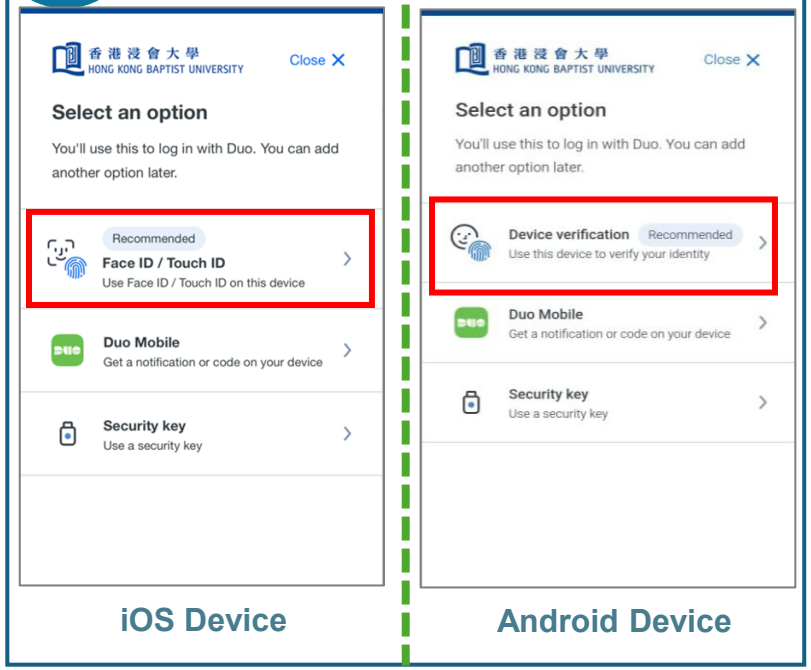
1. Register Mobile Device for Passwordless

1



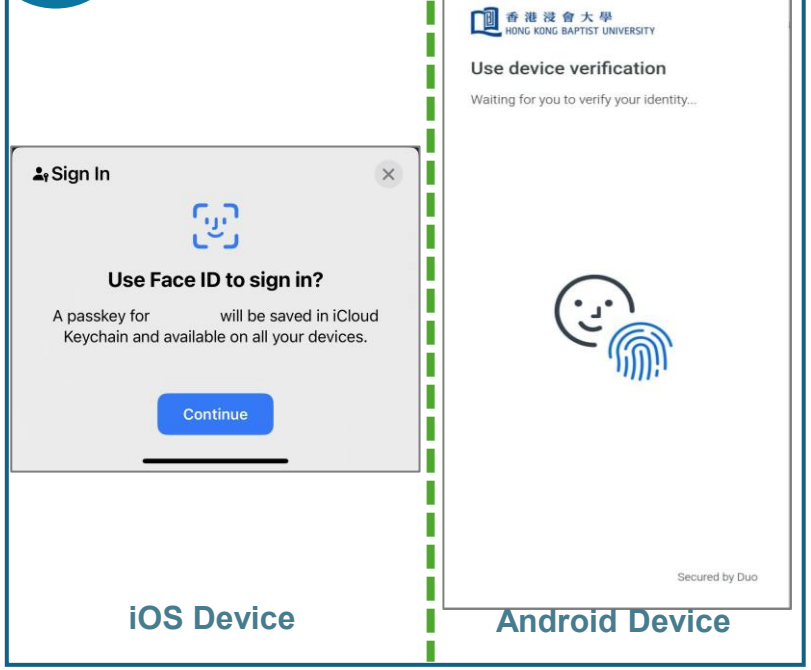
Go to **DUO Self-Service Portal** using your Mobile Device.

2



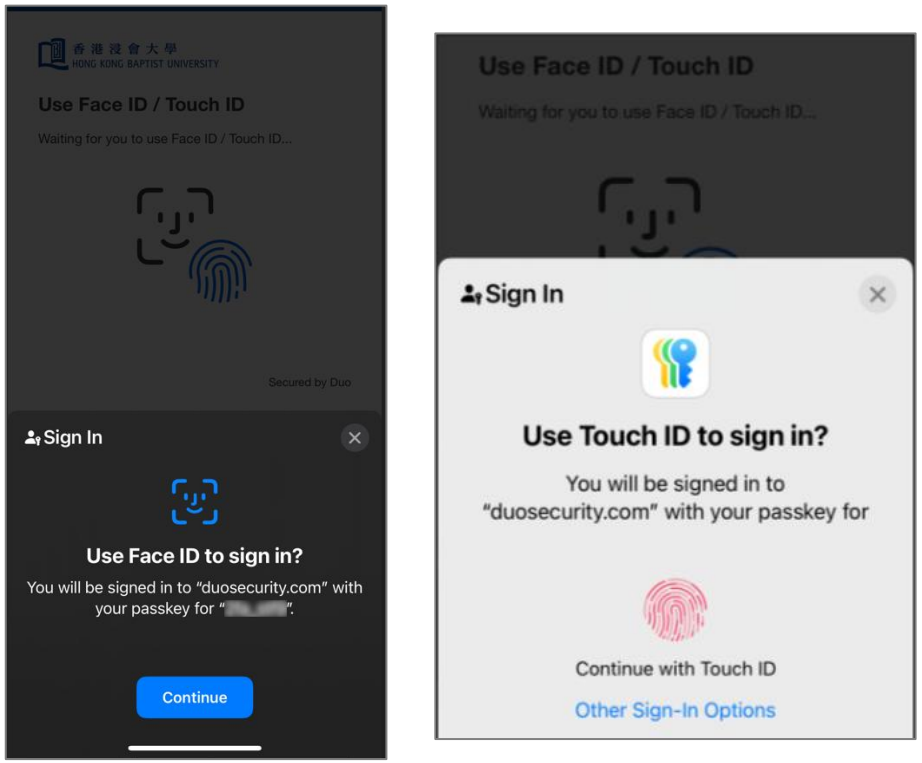
Select biometric verification to verify your identity.

3



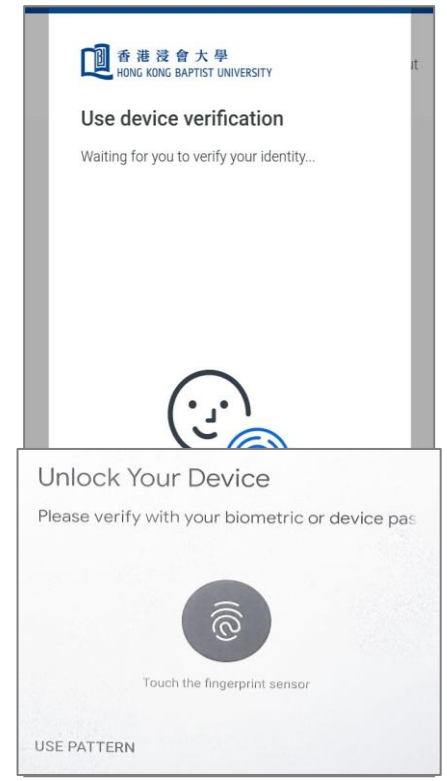
Verify your identity using biometric authentication to register your device for Passwordless.

2. Sign in on Registered Devices



iOS Device

Authenticate with **Face ID/Touch ID** on your iOS device.



Android Device

Authenticate with **Biometric** on your Android device.



Q&A



Service Call Centre

hotline@hkbu.edu.hk

3411 7899

Service Centre, RRS303

08:30-18:00 (Mon-Fri), 08:30-12:30 (Sat)

Thank you

HKBU