HKBU Student e-Card User Guide

I. HKBU Student e-Card Registration

Prerequisites:
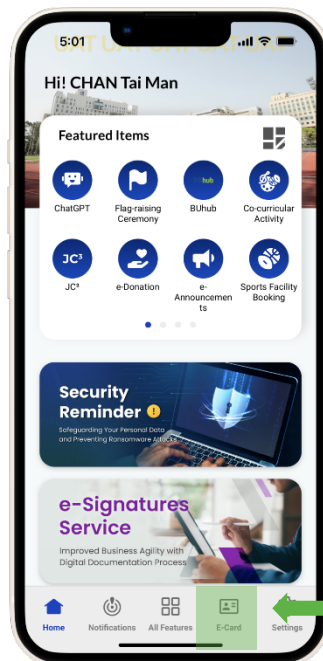
(1) Make sure you have registered your SSOid and enabled Duo Multi-factor authentication (MFA) successfully.

(2) Install **HKBU Mobile** on your device. The HKBU e-Card is tied in with the HKBU Mobile.

(3) Turn on biometric protection on your device.

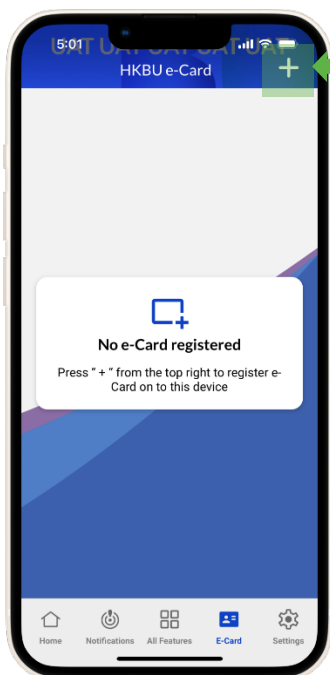(4) Enroll the Biometric Authentication service on HKBU Mobile.

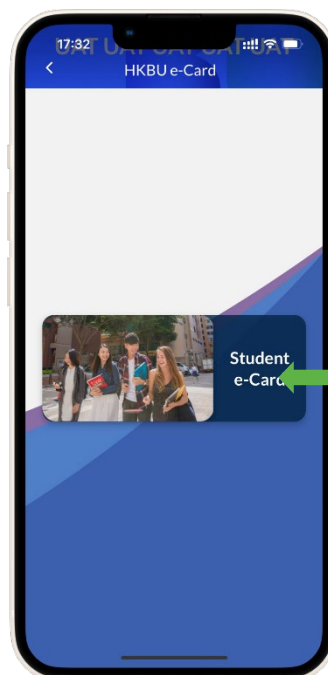Student SSOid Account Registration

Duo Multi-factor Authentication (MFA)
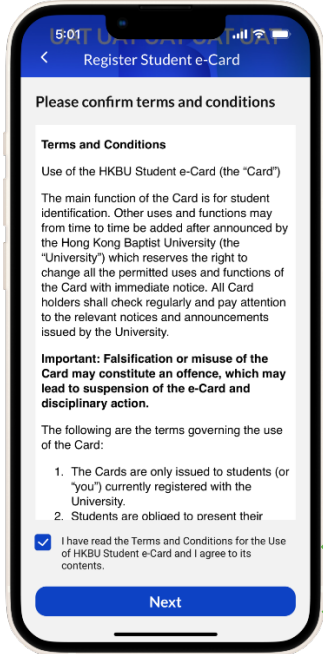
Biometric Authentication

Press **E-Card**
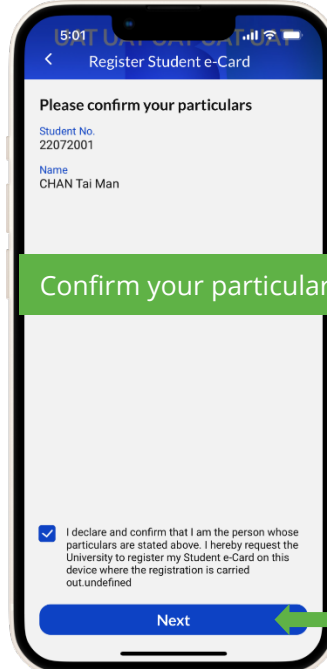
1 Press E-Card from the bottom menu.

Press **+** icon

No e-Card registered
Press " + " from the top right to register e-Card on to this device

2 Press + to register e-Card.

Press **Student e-Card**

3 Press Student e-Card.

4 Tick the box to agree with the terms and conditions, then press Next.

5 Tick the box to confirm your personal particulars, then press Next.
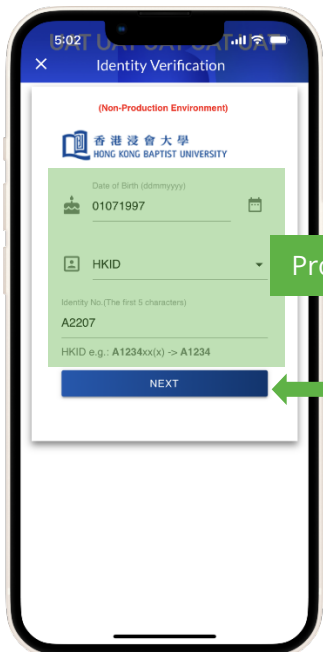
6 Provide your Date of Birth, HKID/Passport No. and complete MFA for identity verification.
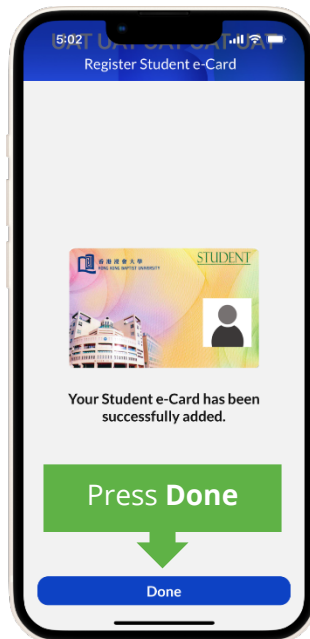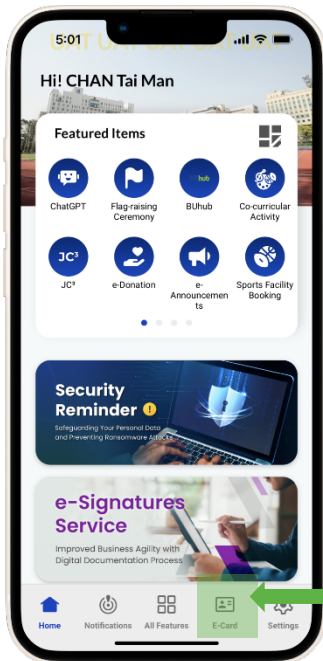
7 Your e-Card has been registered successfully. Press Done button to get access to your e-Card.

II.   Access the HKBU Student e-Card

Press **E-Card**

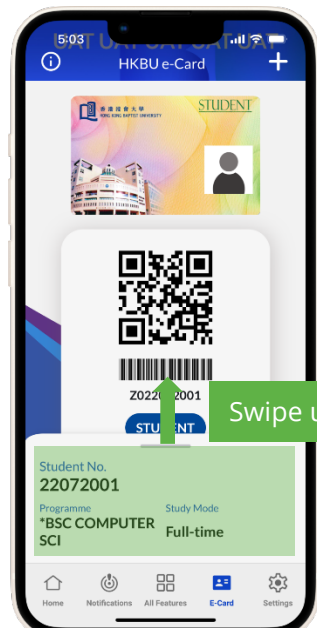
Authenticate yourself with biometrics to access your e-Card

1   You can access your HKBU e-Card by pressing E-Card from the bottom bar.

2   Authenticate yourself with biometrics to access your e-Card.

Swipe up

3   The QR Code represents your digital identity. You can access designated university facilities by using this QR Code.

4   Swipe up the bottom sheet to view more personal information.