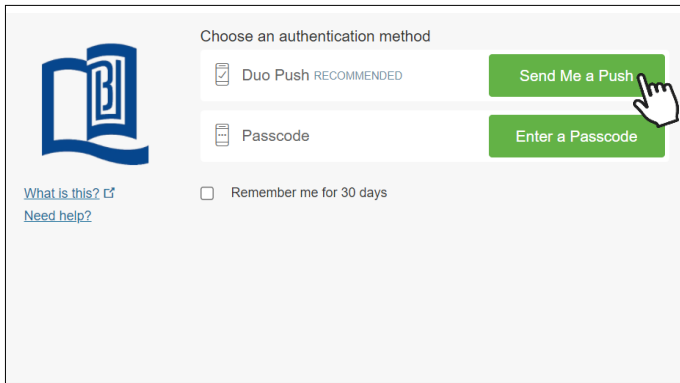
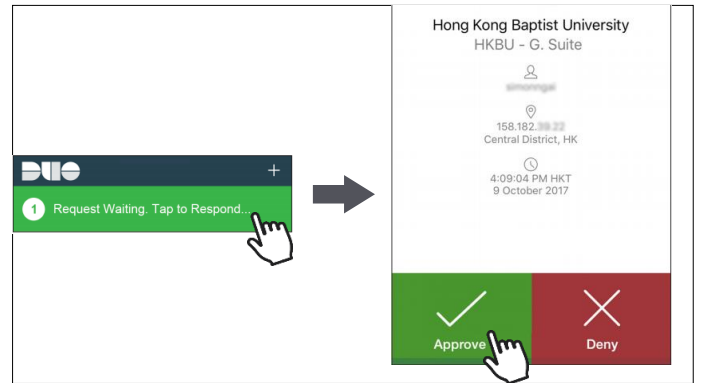


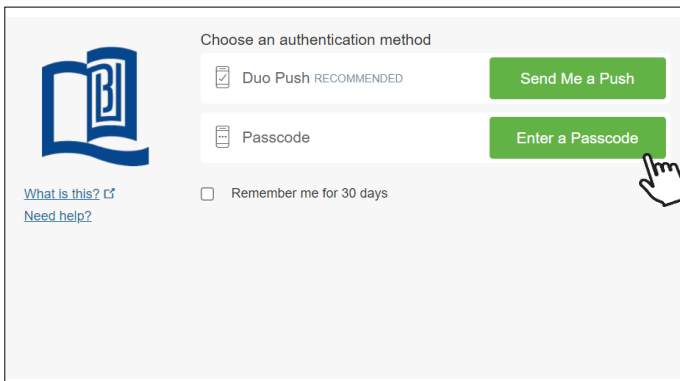
## Authentication Methods - Duo Push or Passcode



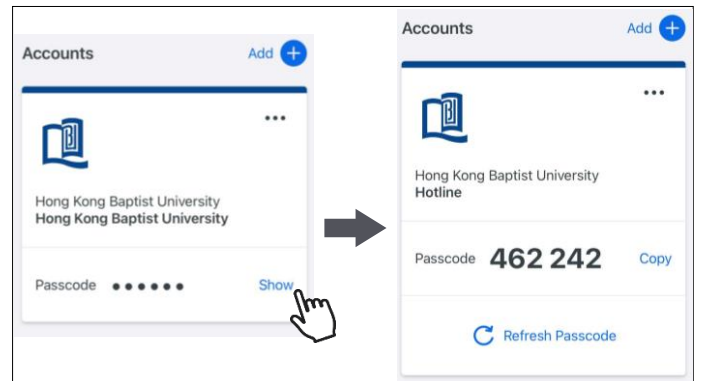
**A Duo Push**  
Click 'Send Me a Push' if your mobile device has the Internet access.



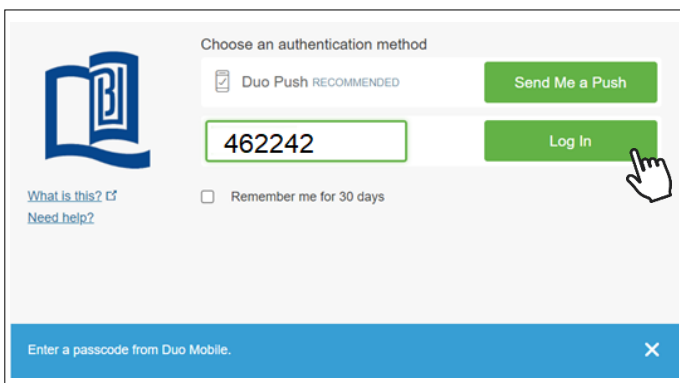
i) Go to **Duo Mobile app** on your registered device.  
ii) Click the 'prompt' message.  
iii) Click 'Approve' to confirm the access.



**B Passcode**  
Click 'Enter a Passcode' when your registered device have no Internet access.



i) Go to **Duo Mobile app** on your registered device.  
ii) Click 'Show' to reveal the passcode and note it down.  
iii) Or, click 'C' to refresh a new passcode.



iv) Type in the obtained **Passcode** and click 'Log In'.

Refer to [ITO 2FA webpage](#) for more details.