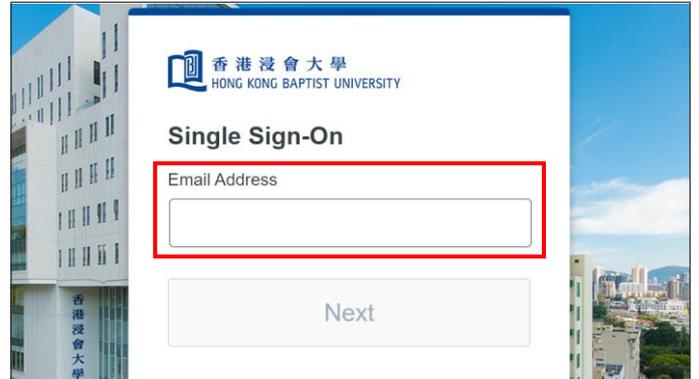
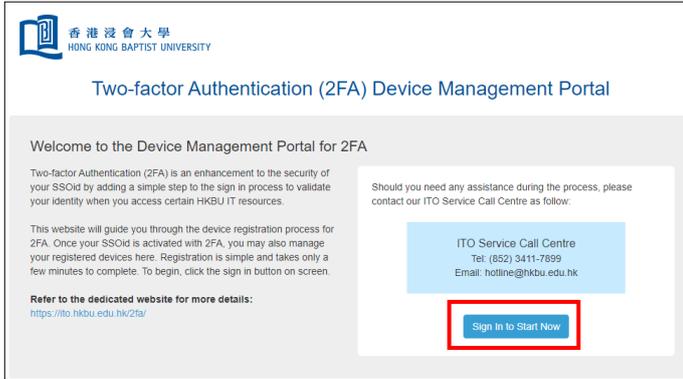


Duo MFA - Rename a Mobile Device

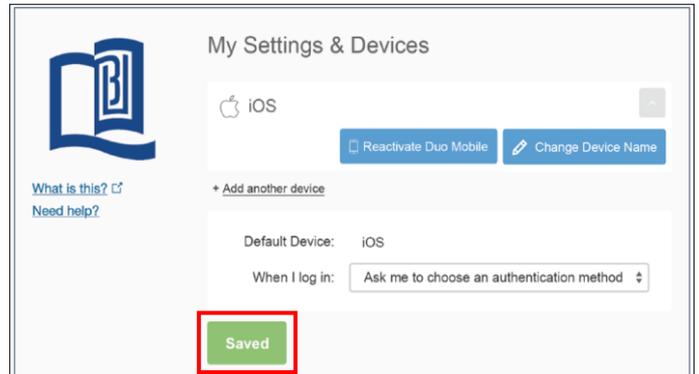
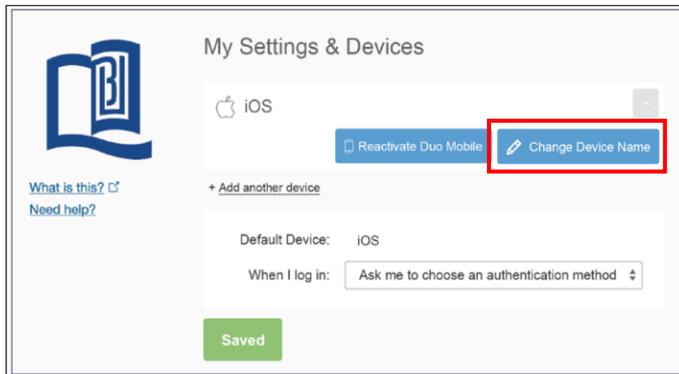
If you added multiple devices, you may want to change the names of your registered devices to make them more recognizable to you. This will help you identify the right device more easily for Duo push during account verification.



1 Go to Device Management Portal (<https://iss.hkbu.edu.hk/buam/DuoReg>) and click 'Sign In to Start Now'.

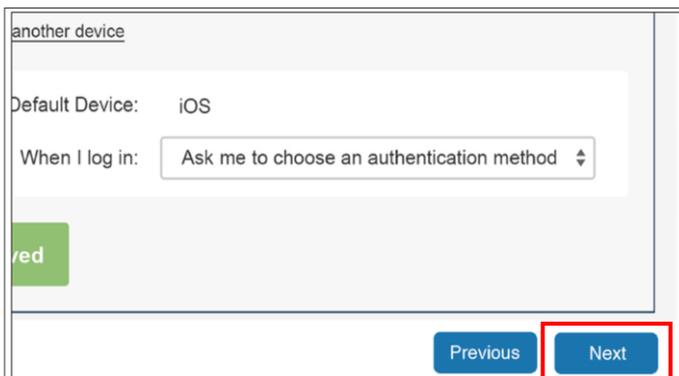
2 Enter your 'HKBU Email Address' and password (on NEXT page). If you're using non-HKBU networks, you need to answer Security Question after that.

Tips: 'Email Address' is the full HKBU email address instead of SSOid.



3 Upon successful verification, you will see a list of registered devices under 'My Settings & Devices'. Click 'Device Options' next to your registered device, then click 'Change Device Name' button.

4 Provide a new name for the registered device and click 'Save' button to confirm the changes.



5 Click 'Next' button on the lower right-hand corner, then click confirm to complete the process.