

Limitations of O365 Data Migration

| Google apps | Substitute Microsoft service | Migrate existing data? | | |
|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Gmail | Outlook | ITO has performed migration for the following: | | |
| | | | Migrated | Not Migrated |
| | | Email Accounts | <ul style="list-style-type: none"> • Folders with emails. | <ul style="list-style-type: none"> • Mailbox rules and folder permission settings • Delegate Permissions • Mailbox sharing settings • Appointments • Chats |
| Attachment | | <ul style="list-style-type: none"> • Email attachments that are links to Google Drive • Chat attachments • Attachments of size >50MB | | |
| Contacts | <ul style="list-style-type: none"> • Contacts only | <ul style="list-style-type: none"> • The Business Cards 's pictures. • Groups | | |
| Calendar | Outlook | | Migrated | Not Migrated |
| | | Calendar | <ul style="list-style-type: none"> • Calendar Notifications • Calendars information | <ul style="list-style-type: none"> • Calendar permissions • Calendar Reminders • Calendar colours |
| Drive | OneDrive | | Migrated | Not Migrated |
| | | File | <ul style="list-style-type: none"> • All files in "My Drive". | <ul style="list-style-type: none"> • Shared Drives • Sharing permissions, sharing links |
| | | Versions | 5 most recent major versions (3) | |
| File type | <ul style="list-style-type: none"> • Shortcuts • Converted during migration <ul style="list-style-type: none"> • Docs, Sheets, Slides (5) • Drawings (6) • Apps Scripts (7) • Jamboard (8) • Forms (9) | <ul style="list-style-type: none"> • .tmp files • thumbs.db • Google Site • single item with size >250GB | | |
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| Drawings | N/A | Converted to JPEG during Drive migration (6) |
| Jamboard | Teams (Whiteboard) | Converted to PDF during Drive migration (8) |
| Photos | N/A | Download from Google Photo and store in OneDrive See “Data Migration Guideline - Google Photos to OneDrive” |
| Docs | Word | Converted to Word during Drive migration (5) |
| Sheets | Excel | Converted to Excel during Drive migration (5) |
| Slides | PowerPoint | Converted to PowerPoint during Drive migration (5) |
| Keep | OneNote | Backup to Microsoft Word See “Data Migration Guideline - Google Keep to Microsoft Word” |
| Forms | Forms | Converted to zip file containing the form as html and the responses as a csv during Drive migration (9) Recreate questionnaire to achieve original functionality. |
| Meet | Teams (Meetings) | N/A |
| Chat | Teams (Chat) | N/A |
| Classroom | N/A | N/A |
| Sites | SharePoint | N/A |

Notes:

1. Including those do not belong to the drive owner
2. Files and folders with identical names in same directory are appended with a string of distinctive characters, eg. for 2 folders named "Folder123" at the same directory, they will become:

 Folder123-192ACD11DDE6B92F

 Folder123-BF780247A4534C72

- while unsupported characters for OneDrive in item names are substituted with "X"
3. Major versions only, excluding minor versions and version names and subject to file type
 4. Those with special characters may fail to work after migration
 5. Converted to respective Office file format (Word, Excel, PowerPoint), embedded video/hyperlinks may not work after format conversion
 6. Converted to JPEG, versions are downloaded but all of them have same content
 7. Converted to JSON
 8. Converted to PDF, versions not supported
 9. Converted to zip file containing the form as html and the responses as a csv, versions not supported