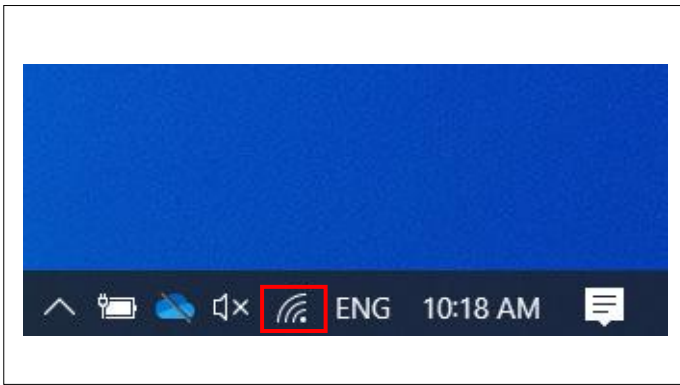



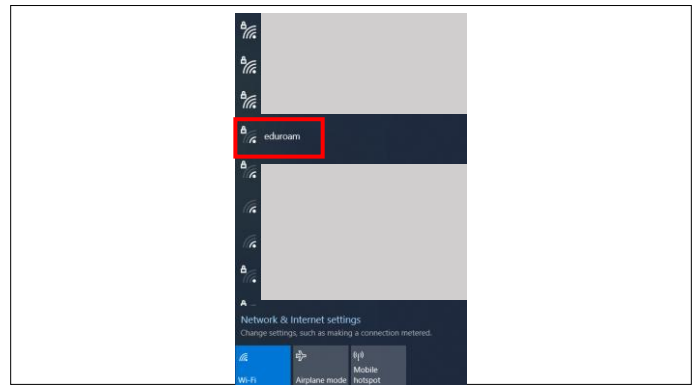
## Set Up and Manage Off Campus Wi-Fi on Windows Device

- A. Connect to Universities via CSL / Universities via Y5ZONE / eduroam Wi-Fi
- B. Forget Universities via CSL / Universities via Y5ZONE / eduroam Wi-Fi
- C. Disable Random Hardware Addresses

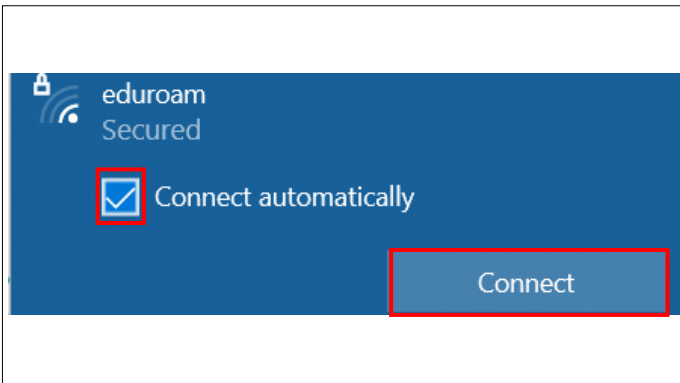
### A. Connect Universities via CSL / Universities via Y5ZONE / eduroam



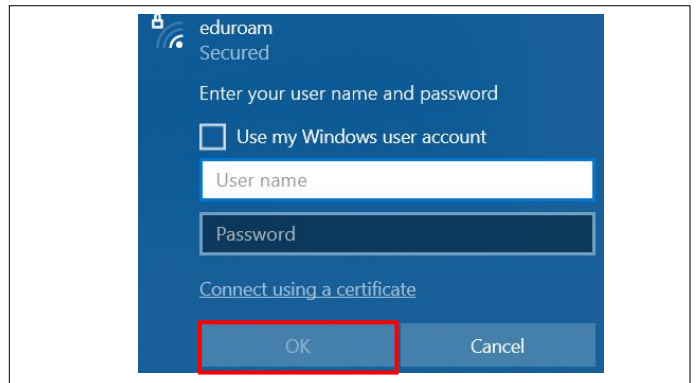
**1** Click the Wi-Fi icon  in the bottom right corner of the taskbar.



**2** Select either '**Universities via CSL**', '**Universities via Y5ZONE**' or '**eduroam**' Wi-Fi to connect.



**3** Check the '**Connect automatically**' box and click '**Connect**'.

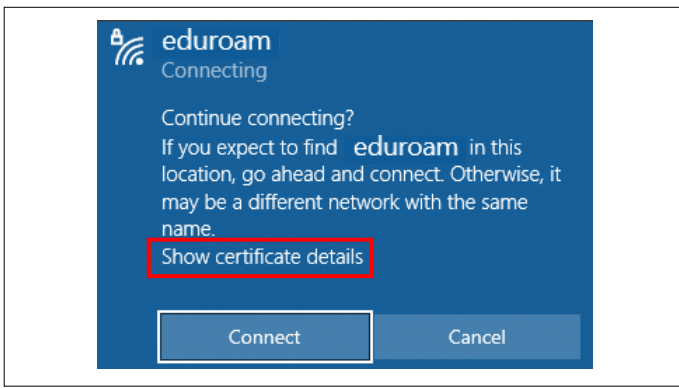


**4** Enter your **HKBU email address** as the username and your password to login, then click '**OK**'.

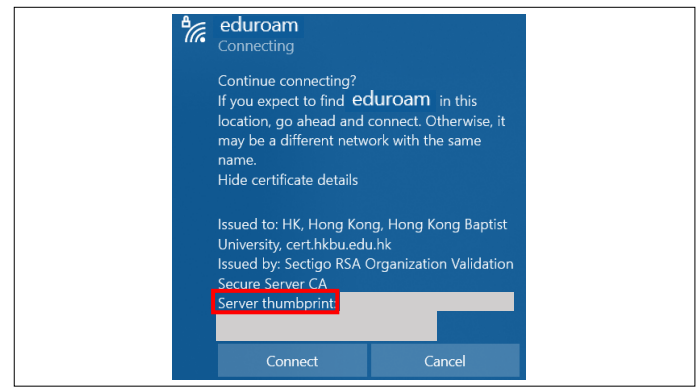
Email format:

**Staff:**  
[SSOid@hkbu.edu.hk](mailto:SSOid@hkbu.edu.hk)

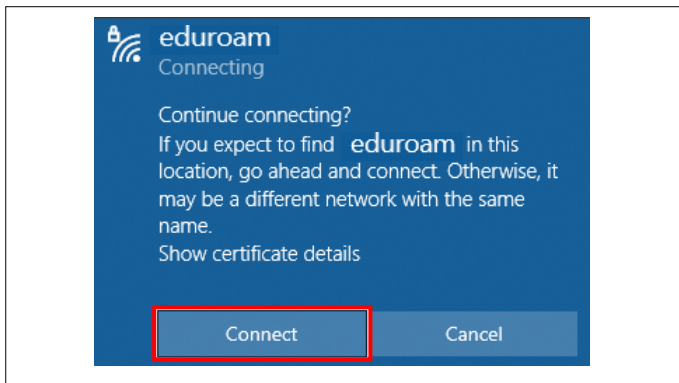
**Student:**  
[StudentNumber@life.hkbu.edu.hk](mailto:StudentNumber@life.hkbu.edu.hk)



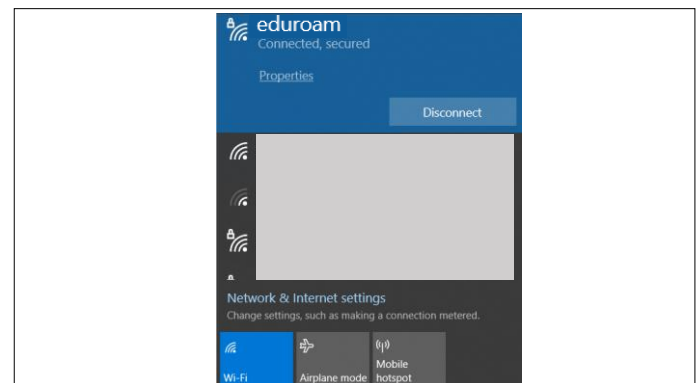
**5** Click '**Show certificate details**' before connecting to the Wi-Fi.



**6** Validate the Server thumbprint starting with **DB 61 F1 72 89 5D**.

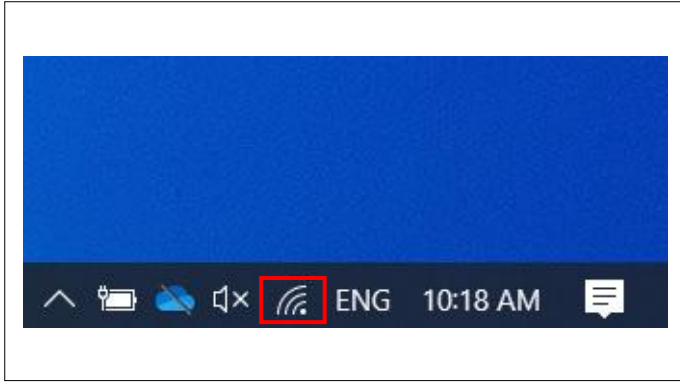



**7** If the certificate information matches, click '**Connect**' to proceed to Step 8. Otherwise, stop the connection process immediately and report the issue to [hotline@hkbu.edu.hk](mailto:hotline@hkbu.edu.hk).

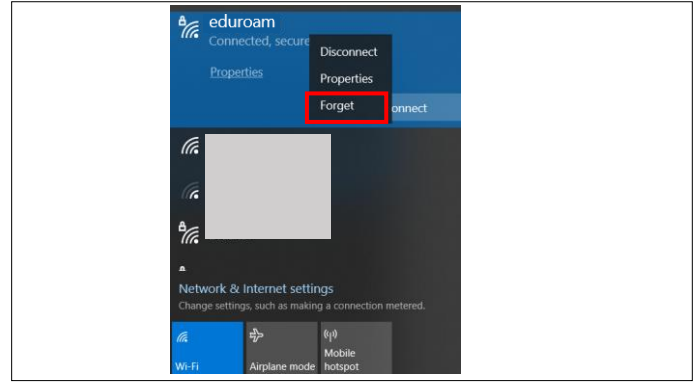


**8** The **Universities via CSL, Universities via Y5ZONE** or **eduroam** Wi-Fi will then be connected successfully.

## B. Forget Universities via CSL / Universities via Y5ZONE / eduroam



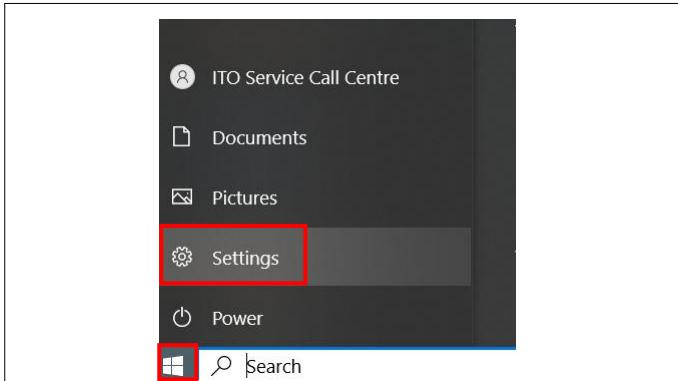
**1** Click the Wi-Fi icon  in the bottom right corner of the taskbar.



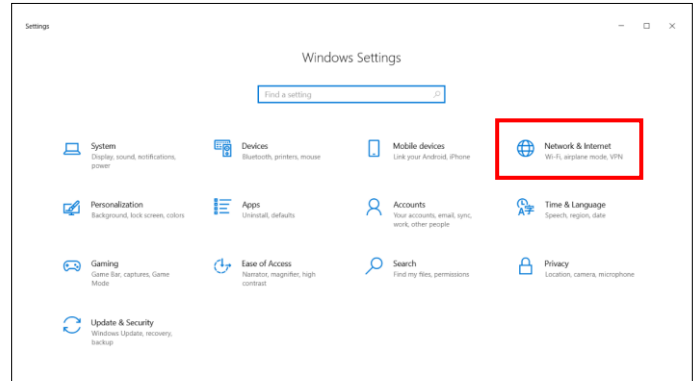
**2** Right click the specific Wi-Fi and select **'Forget'** to forget that Wi-Fi.

## C. Disable Random Hardware Addresses

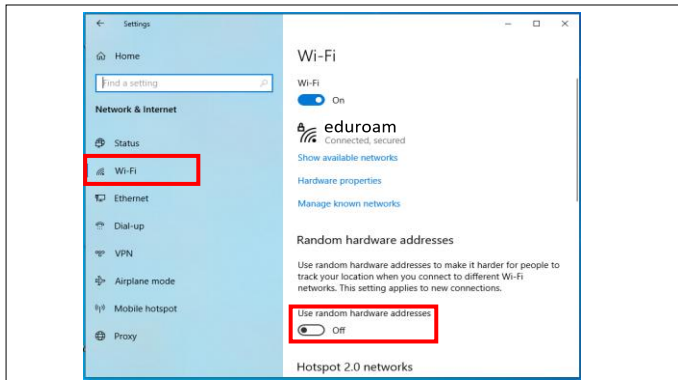
If your device supports the **Random Hardware Addresses** feature, it is recommended to disable it to facilitate user support and network monitoring.



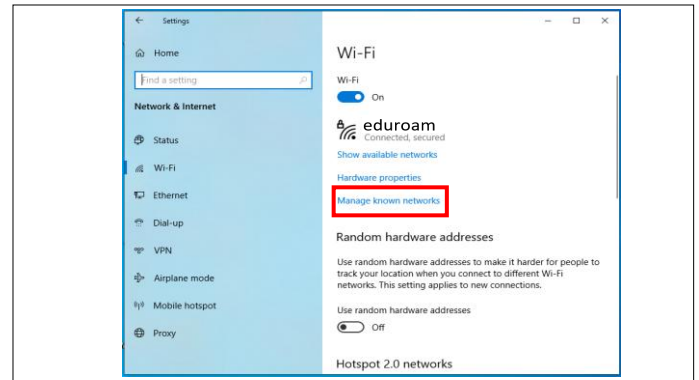
**1** Click Start  and select '**Settings**'.



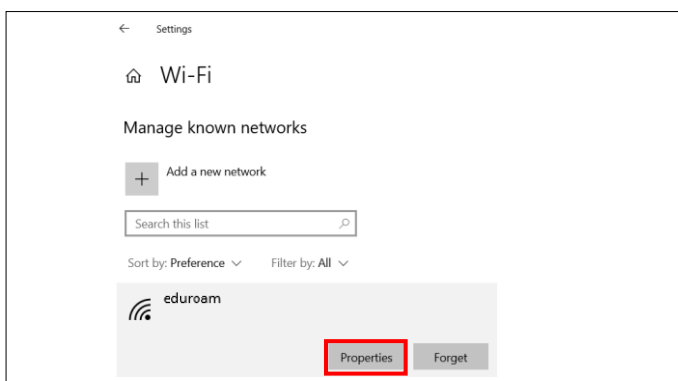
**2** Click '**Network & Internet**'.



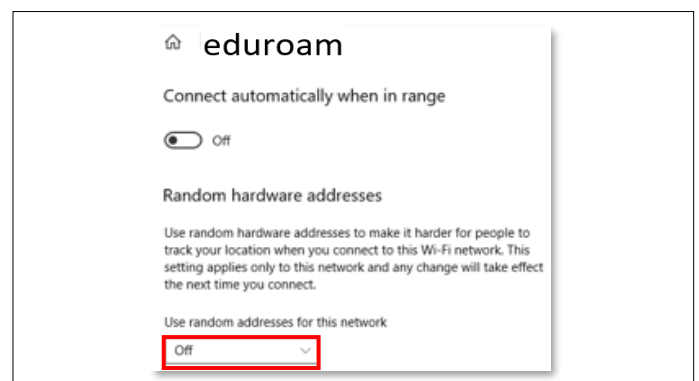
**3** Select '**Wi-Fi**' from the left pane and toggle the **Use random hardware addresses** to **Off**.



**4** Click '**Manage known networks**'.



**5** Click '**Properties**' next to the Wi-Fi connected.



**6** Switch **Use random addresses for this network** to '**Off**'.