

# 號外

創刊號  
Inaugural Issue:  
June 2010



## Office of INFORMATION TECHNOLOGY



Logo and Slogan

資訊科技變快新  
優質服務顯細心

Office website

- launched in June 2010
- furnished with comprehensive information of ITO services



## Special IT Support Required?

- Server installation, management and maintenance
- Official photo postscript
- Video production
- Multimedia application
- Tailor-made IT training
- Web-site design and production
- IT application development

Contact ITO at [ito@hkbu.edu.hk](mailto:ito@hkbu.edu.hk)



Office Jacket

- easy for users to identify the Office frontline staff

# CAMPUS Wi-Fi

## Wi-Fi Coverage Areas

<b>Ho Sin Hang Campus</b>	
Cha Chi Ming Science Tower	✓
Oen Hall Building	✓
Sir Run Run Shaw Building (except 8/F)	✓
<b>Shaw Campus</b>	
Au Shue Hung Memorial Library	✓
David C Lam Building	✓
The Wing Lung Bank Building	✓
Shaw Tower	✓
Li Promenade	✓
<b>Baptist University Road Campus</b>	
Jockey Club Academic Community Centre (1/F - 2/F)	✓
Jockey Club School of Chinese Medicine Building	✓
Low-rise Building RL1 to RL2	✓
Student Residence Halls	✓

**HIGHLY RECOMMENDED**

### BU-Standard

- adopts 802.1x encryption
- digital certificate
- support most communication protocols including web, mail, MSN

### BU-Guest

- guest user only
- same as BU-Standard features

## SSID

### BU-Web

- no data encryption
- web and email access only

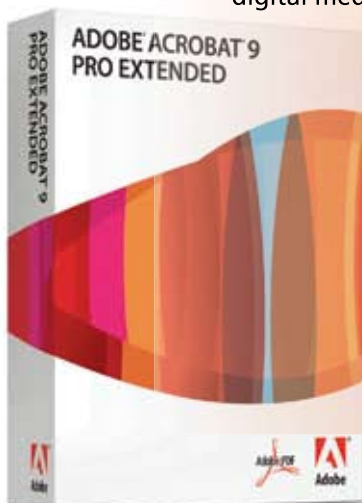
### BU-SRH

- within SRH area
- same as BU-Standard features

Details of accessing procedures can be found at [www.hkbu.edu.hk/wifi](http://www.hkbu.edu.hk/wifi)

### Benefits

- reliably create, combine, share and control rich Adobe PDF documents
- easy to include wide range of digital media including document, spreadsheets, webpages, 3D drawings and maps in a single impressed PDF port folio
- secure document protection
- paperless PDF workflows to enhance communication and collaboration



## ACROBAT 9 Pro

- subscribed a site license for 1 year starting from May 2010
- now available at the Student Computer Centres
- installation of software to the office PCs, please contact ITO User Services Hotline at Ext. 7899



# Service Quality Survey User Consultation Sessions

- conducted in Nov/Dec 2009
- received users' remarks and suggestions for ITO to improve services
- survey analysis [http://www.hkbu.edu.hk/~itoluser\\_survey\\_rpt.html](http://www.hkbu.edu.hk/~itoluser_survey_rpt.html)
- discussion topics and ITO responses in the consultation sessions [http://www.hkbu.edu.hk/~itoluser\\_survey\\_rpt.html](http://www.hkbu.edu.hk/~itoluser_survey_rpt.html)



## ['SITE LICENSE'] of **VMWare**

- site license obtained through a joint Universities acquisition
- contact ITO hotline for exploring more technical information on using VMWare for departmental application servers

### Features

- virtualization platforms for running multiple systems on a single hardware
- reducing capital costs, less energy consumption and space occupation
- increasing system availability and performance
- improving system monitoring and control



Information Security Week 2010

Information

# Security

## Upcoming Activities on Information Security

- Information Security Awareness Training
- User Training on Information Security
- Information Security Newsletter

Statistics of Information Security Week 2010 (12-16 April 2010)

Events	No. of Participants
Seminars & Training	160
Exhibitions	934
Slogan Competition	29
Online Quiz Competition	55

## IP PHONE

- How do I define the speed-dial buttons on my phones?  
Browse to the link below and login:  
(for Cisco 7914 and 7960 models only)  
<https://cm1.hkbu.edu.hk:8443/ccmuser>
- Need help?  
Here is the support hotline for phone-related issues:  
3411 7899 or 3411 7410



Apple

**Support**  
AVAILABLE NOW

### Office of Information Technology

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